

Deborah.Easterling

238668

From: Deborah.Easterling
Sent: Monday, August 27, 2012 3:08 PM
To: 'James Spears'
Subject: RE: Letter of Protest Tega Cay Water Service

Dear Mr. Spears,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: James Spears [<mailto:james.spears1@yahoo.com>]
Sent: Saturday, August 25, 2012 2:17 PM
To: PSC_Contact
Subject: Letter of Protest Tega Cay Water Service

Thank You,

James P. Spears
803-524-7019

1/8/12

MAILED



* Required Fields

Letter of Protest
in Docket _____ - _____ - _____

Print

Email

Date: * 8/25/2012

Protestant Information:

Name * James P. Spears

Mailing Address * 7024 Chelsea Day lane

City, State Zip * Tega Cay, SC 29708 Phone * 803-416-2793

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a resident of Tega Cay and am protesting the water rate increase

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

This increase of billing is not justified. The water quality in which we are currently receiving has not improved with the last billing increase; although, I can assume the pockets of the investors in the water utility company has. The services in which are provided to us from the water company are sub-par. Many times, not only does my family get sick/upset stomach's from our own water consumption, our pets have shown signs of illness as well. Our products in the home that require water for use such as toilets, showers, sinks, and ice makers, have all been discolored by the miscalculated amounts of chemicals added to the water to "purify" the quality. Neighboring communities, no further from us than a hundred yards or two, who are not on the same water system as my home, enjoy a well maintained product with half the complaints as the residents on Utility INC. systems (without the extra cost). This company has it's eyes on its investors pockets and no interest in giving the consumer a quality product mandatory for everyday life. With these continued increase's in billing and no actions taken to preserve or improve the overall quality of our water to the section of Tega Cay that is on this system will become equivalent to that of a third world country. If you don't care about us enough to give us a product that assists in keeping us healthy then who will be alive and well enough to work to continue to pay your bills!

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

Yes, I will do whatever I can to help out.